



Strategic Plan

Mission

Deliver a vital benefit of the military pay system that sells grocery items at cost while enhancing quality of life and readiness

Vision

Understand our customers and deliver a 21st century commissary benefit



Goals

- 1 - Provide service members and their families with a quality benefit at significant savings.*
- 2 - Sustain a capable, diverse and engaged civilian workforce.*
- 3 - Be a model organization through agility and governance.*



Strategic Priorities

Develop insights into an evolving customer base to strengthen relevancy



Modernize supply chain and retail processes to improve business performance

Transform the workforce to strengthen data-based decisions

Develop and evaluate operational cost reductions